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**Single Outcome Agreement Annual Report 2009/10**

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**1 INTRODUCTION**

- 1.1 This report provides the Community Planning Partnership (CPP) with an update on the progress made on reviewing the performance indicators in the Single Outcome Agreement (SOA).
- 1.2 At the Management Committee held on 3<sup>rd</sup> November 2010, partners were asked to identify and provide the name of their performance lead person for the Council to liaise with.

**2 RECOMMENDATION**

- 2.1 It is recommended that the Management Committee note :
1. initial discussions with partners have been held
  2. partners have been asked to identify additional measures which can be incorporated into the SOA
  3. a further update with more detail will be presented to the Management Committee at the meeting in February

**3 DETAIL**

- 3.1 The Council has been in contact to arrange meetings with Highlands and Islands Enterprise, NHS Highland (Argyll and Bute CHP), Strathclyde Police and Strathclyde Fire and Rescue with a view to arranging meetings to review performance measures monitored by partners which could be incorporated into the current SOA and for inclusion in future SOA's.

A meeting was held with Douglas Cowan, Highlands and Islands Enterprise on Wednesday 1<sup>st</sup> December. The aim of the meeting was to demonstrate Pyramid, and to identify any additional measures monitored by HIE which could be referenced into Pyramid as a related success measure for national outcomes. It is accepted that HIE monitor the performance indicators in their current Operating Plan although this will be reviewed for the forthcoming financial year.

A meeting was arranged with Strathclyde Fire and Rescue for Thursday 2<sup>nd</sup> December to view their performance management system and to review any additional measures related to the national outcomes which should be recorded by the CPP. Presently, Strathclyde Fire and Rescue do not have any performance indicators in the SOA although it is acknowledged that data is available at a ward level which specifically relates to national outcomes. This has potential benefits for capturing data at a local community planning level.

Strathclyde Fire and Rescue will provide performance indicators which can be split down at ward level for possible inclusion in the SOA and Area Community Plans.

Argyll and Bute CHP have been contacted with regards to arranging a meeting. The exception reports that are produced for the CHP have been requested and these will be aggregated and then forwarded to the council. Argyll and Bute CHP will contact the Council regarding a meeting date to view their internal performance management system and to review additional measures.

Strathclyde Police have been contacted with regards to their key performance indicators and targets. Strathclyde Police are at the start of the process of reviewing their key performance indicators. Strathclyde Police expect to complete this process by mid to late February. A proposed meeting to be held in the middle of January may be more appropriate once the key measures and targets have been identified.

## **4 CONCLUSION**

- 4.1 Meetings have been held with some partners to establish whether there are additional performance indicators/success measures that are recorded that can be referenced into the SOA as related success measures that contribute towards performance against national outcomes. Partners have been asked to provide a list of success measures and data, if possible, following the meetings that have been held.

For further information please contact:

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